WIN™

Westmoreland Library Network

2016 Annual Report

Letter from the Executive Director

The Westmoreland County Federated Library System is comprised of 22 independent public libraries and 4 branches in Westmoreland County. For many years these libraries have cooperated with each other to provide quality library services for free to all the residents of Westmoreland County. The Headquarters of the System located on Donohoe Road in Hempfield Township is the center that binds the members together in a variety of ways. The best example is the Integrated Library System (ILS) that is managed by the Headquarters. It is this that is the life blood of the main service of each library in providing books, audio, DVDs, eBooks, etc. to Westmoreland County residents. In addition, the Headquarters manages the van service that delivers materials from one library to another for the benefit of library patrons. In order to help the System grow, the Headquarters currently has the following goals:

- Experiment with ways to engage library patrons, especially with the use of technology.
- Develop and grow partnerships with community organizations to further the interests of our libraries and communities.
- Enhance programming opportunities for our libraries.
- Provide opportunities to raise the professional knowledge level of our library employees and volunteers, to enable them to meet the constantly evolving demands of libraries.
- Bring all our libraries up to an enhanced technology level, structure, and uniformity so they can better meet evolving technology challenges, and in such a way that the WLN headquarters can better support and maintain their technological needs.
- Explore ways of empowering and involving Member library employees and volunteers in the future direction of the WLN.
- Explore ways to be more efficient and cost effective.

As a way to implement part of these goals I am pleased to announce that we have been approved for funding from two organizations for a total of $654,000 for technology infrastructure. The Richard King Mellon Foundation has generously given us $450,000 of this total. The rest will come from the Federal E-rate program. The major part which is about $377,000 will be spent to restructure the technology framework of each of our 25 library buildings and our headquarters. Also as part of this project we will be able to hire our part time technology specialist who now works three days a week to work full time. With the restructuring of each building and with other technological innovations we will be moving toward providing ongoing technology maintenance for each of our libraries at no labor charge.

Please read this report as a summary of accomplishments for the System and its Members in 2016.

Cesare Muccari
Executive Director
Westmoreland County Federated Library System

Mission Statement

The Westmoreland Library Network (WLN), an alliance of public libraries in Westmoreland County, is dedicated to achieving excellence in providing library and information services for all county residents through the coordination of resources and services, the sharing of information expertise, and the promotion of library staff development for the mutual benefit of all member libraries.

About Us

In 1993, WLN was formed to take advantage of an opportunity for increased funding from both the Westmoreland County government and the Commonwealth of Pennsylvania. The formation of WLN was fortuitous as it led to collaboration among Westmoreland County libraries on several fronts, including resource sharing, professional development and delivery of library services. Library directors and their board members became involved in decision-making for the WLN, and the quality of library service in Westmoreland County rose dramatically.

It was during this time that the WLN and its member libraries started to envision a new future for library service throughout the County. In January 2005, the WLN embarked upon the Westmoreland Information Network Project (WIN™). The goal of this project was to unite the libraries in a shared catalog with one integrated library system (ILS). The WIN™ Committee was formed to seek funding for the project and to select an ILS vendor.

Through hard work and diligence by the WIN™ Committee and WLN Board Members, the WIN™ Project was funded by generous grants from the R. K. Mellon Foundation and an LSTA grant from the Commonwealth of Pennsylvania. The Westmoreland County Commissioners also provided ample funding. Polaris Library Systems was chosen as the ILS vendor.

On December 18, 2007, the vision of the WIN™ Project became a reality as twenty Westmoreland County libraries merged into a unified catalog on the Polaris ILS. Now, patrons had access to over 795,000 items belonging to the WIN™ libraries and were able to go to any of the libraries to check items in and out, were able to place holds and have their materials delivered to the library of their choice, and were able to access their patron accounts online. These unprecedented library services were immediately embraced by the residents of Westmoreland County.

By December 2011, the vision of the WIN™ was fully realized when Norwin Public Library, Penn Area Library and Manor Public Library joined WIN™, bringing library participation to 100%.

The WLN experienced significant administrative changes in January of 2011 when Commonwealth Libraries merged the WLN with the District Library Center. At that point, the WLN assumed the responsibility of the District Library Center for Westmoreland County libraries. The transition was challenging; however, it quickly became clear that Westmoreland County libraries were benefitting from the unified and streamlined services the combined WLN/District Center offered.

The WLN is committed to providing access to the most current technologies available. With this as a guiding principal, the System upgraded the ILS to Polaris 4.1 in October of 2012. This proved to be a sea change in the way library services are offered to our patrons. As a result of the upgrade, individuals can access the catalog and their accounts via the Mobile Catalog, receive text message notices and reminders, and customize their library experience.

WLN By the Numbers

How WLN member libraries served the public in 2016.[1]

115,676

registered library cardholders.

1,355,884

people visited a public library in Westmoreland County in 2016.

884,247

items available for users to borrow.

1,160,005

items checked out by WLN cardholders.

Patrons spent

110,682

hours using the free Internet service provided by public libraries.

Patrons checked out

13,151

more eBooks and eAudio compared to 2015.

Libraries were open

48,587

hours in 2016.

Libraries hosted

4,206

free programs for children, teens and adults.

77,362

people attended library programs.

[1]As reported on each library's Annual Report.

Value of Library Services

How much money library users saved in 2016.[1]

Books borrowed: 796,424

If library users had purchased the books at an average price of $25 each …………..**$19,910,600**

Audiobooks borrowed: 47,995

If library users had purchased the audiobooks at an average price of $30 each…….**$1,439,850**

Videos borrowed: 197,908

If library users had rented the videos at an average price of $4 each………………………..**$791,632**

eBooks borrowed: 97,405

If library users had purchased the eBooks at an average price of $13 each…………..**$1,266,265**

Magazine and newspaper subscriptions: 995

If library users had purchased the issues at an average price of $4 each……………………**$63,680**

Reference questions answered: 80,153

If library users had used a fee-based service at a cost of $8 per question…………………..**$641,224**

Interlibrary loan items ordered: 138,604

If library users had loaned the items at the cost of $25 each…………………………………….**$3,465,100**

Adult Programs: 1,233

If library users had paid $15 to attend a program………………………………………………………**$18,495**

Children's and Teen Programs: 2,973

If library users had paid $10 to attend a program……………………………………………………**$29,730**

Hours of Internet and Computer Use: 110,682

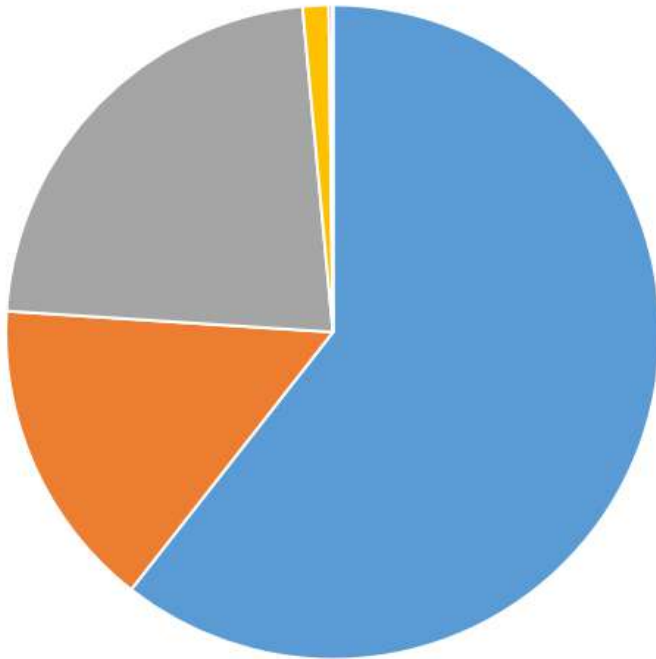*If library users had paid an average hourly rate of $12 to access the Internet*……….**$1,328,184**

The services that WLN Member Libraries provide to the public for free saved cardholders an estimated $28,954,760 in 2016.

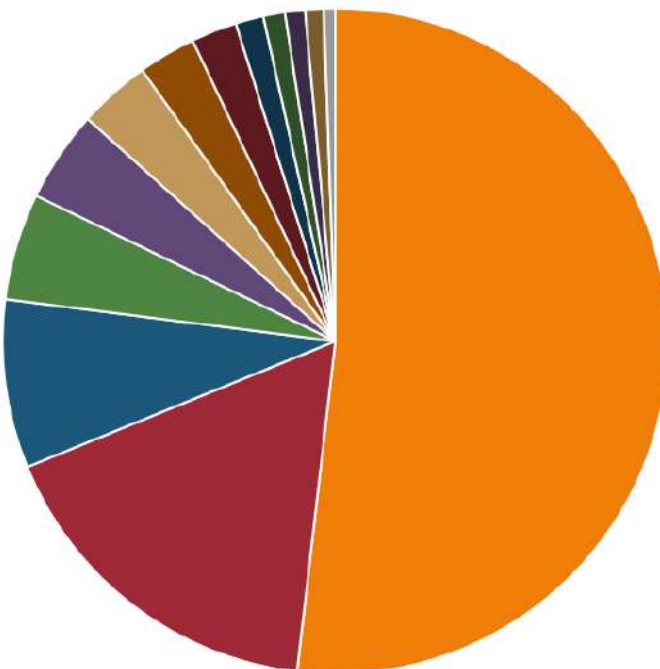[1]Based on the New Hampshire Library Association's *Library Use Value Calculator*: http://nhlibrarians.org/calculator/

2016 Operating Budget
Actual

Revenues

61%	**State Aid**	$1,118,387
15%	**County Aid**	$285,000
22%	District Aid*	$415,043
1%	**Grants**	$23,714
0.19%	**Donations**	$3,445
0.02%	**Miscellaneous**	$348
	Total Revenues	**$1,845,937**

Expenses

52%	**State Aid Distribution**	$956,920
17%	**Salaries & Benefits**	$313,306
8%	**WIN**	$151,077
5%	**County Aid Distribution**	$95,863
4%	**Library Materials**	$81,877
4%	**Program Related**	$64,629
3%	**Carryover**	$51,791
2%	**Facility Related**	$40,983
1%	**Savings for a new van**	$25,000
1%	**Interlibrary Loan**	$19,415
1%	**Office Expenses**	$17,913
1%	**Delivery Fleet**	$16,744
1%	**Travel**	$10,119
	Total Expenses	**$1,845,937**

*The normal amount of District Aid is 276,695. District Aid for 2015-16 was not received until 2016 because of the PA State budget impasse. Some invoices received in 2015, were paid in 2016.

Staff and Directors
Who's who in 2016

Board of Trustees

Pamela Hysong
President

Wesley Roberts
Vice-President

Mary Stubbs
Secretary

Charles Greenberg
Treasurer

Ruth Stoner
Member

Cindy Soltys
Member

William Scheeren
Member

WLN Staff

Cesare Muccari
Executive Director

Dana Farabaugh
District Consultant

Joseph Fee
Technology Resources Coordinator

Kathleen Miller
Finance/Office Manager

Kenneth O'Toole
IT Support Technician

Diane Nowakowski
Administrative Assistant

Library Directors

Adams Memorial Library
Tracy Trotter

Avonmore Public Library
Daryl McIntosh

Belle Vernon Public Library
Adrianne McConville

Delmont Public Library
Denni Grassel

Greensburg-Hempfield Area Library
Linda Matey

Jeannette Public Library
Hope Sehring

Ligonier Valley Library
Janet Hudson

Manor Public Library
Stephanie Capasso

Monessen Public Library
David Zilka

Mount Pleasant Free Public Library
Mary Kaufman

Murrysville Community Library
Jamie Falo

New Alexandria Public Library
Jennifer Graham

New Florence Community Library
Margaret Betz

Norwin Public Library
Diana Falk

Penn Area Library
Dorene Miller

Peoples Library
David Hrivnak

Rostraver Public Library
Naomi Cross

Scottdale Public Library
Patricia Miller

Sewickley Township Public Library
Mandy Luchs

Smithton Public Library
Adrianne McConville

Trafford Community Public Library
Sharon Peacock

Vandergrift Public Library
Charlene Hoffer

West Newton Public Library
Barry Harris

Locations
Where are we?

Adams Memorial Library
1112 Ligonier St.
Latrobe, PA 15650
724-539-1972

Branch:
Caldwell Memorial Library
988 N Chestnut St Ext
Derry, PA 15627
724-694-5765

Avonmore Public Library
619 Allegheny Ave
Avonmore, PA 15618
724-697-48281

Belle Vernon Public Library
505 Speer St.
North Belle Vernon, PA 15012
724-929-6642

Delmont Public Library
77 Greensburg St.
Delmont, PA 15626
724-468-5329

Greensburg Hempfield Area Library
237 South Pennsylvania Avenue
Greensburg, PA 15601
724-837-5620

Branch:
Youngwood Area Public Library
17 S 6th St.
Youngwood, PA 15697
724-925-9350

Jeannette Public Library
500 Magee Ave.
Jeannette, PA 15644
724-523-5702

Ligonier Valley Library
120 West Main St.
Ligonier, PA 15658
724-238-6451

Manor Public Library
44 Main St., Suite 500
Manor, PA 15665
724-864-6850

Monessen Public Library
326 Donner Ave.
Monessen, PA 15062
724-684-4750

Mount Pleasant Public Library
120 S Church St.
Mount Pleasant, PA 15666
724-547-3850

Murrysville Community Library
4130 Sardis Rd
Murrysville, PA 15668
724-327-1102

New Alexandria Public Library
Keystone Plaza
New Alexandria, PA 15670
724-668-7747

New Florence Public Library
122 Ligonier Street
New Florence, PA 15944
724-235-2249

Norwin Public Library
100 Caruthers Lane
Irwin, PA 15642
724-863-4700

Penn Area Library
2001 Municipal Court
Harrison City, PA 15636
724-744-4414

Peoples Library
880 Barnes Street
New Kensington, PA 15068
724-339-1021 (Phone)

Branch:
Peoples Library Lower Burrell
3052 Wachter Ave.
Lower Burrell, PA 15068
724-339-1565

Rostraver Public Library
700 Plaza Drive
Belle Vernon, PA 15102
724-379-5511

Scottdale Public Library
106 Spring St.
Scottdale, PA 15683
724-887-6140

Sewickley Township Public Library
201 Highland Avenue
Herminie, PA 15637
724-446-9940

Smithton Public Library
P.O. Box 382
Smithton Borough Building
Corner of Center & 2nd Streets
Smithton, PA 15479
724-872-0701

Trafford Community Public Library
416 Brinton Avenue
P.O. Box 173
Trafford, PA 15085
412-372-5115

Vandergrift Public Library
128 C Washington Ave.
Vandergrift, PA 15690
724-568-2212

West Newton Public Library
124 North Water Street
West Newton, PA 15089
724-872-8555